The Coronavirus/COVID-19 pandemic has led to potential shifts in the delivery of cancer treatment and care. The Cancer Support Community (CSC) supports flexibility and innovations that best meet evolving patient needs and believes that all treatment decisions should be made through a shared decision-making process between the patient and their provider. This process should support patient-identified goals, expand access, ensure patient safety, and protect patients from financial toxicity. CSC asks that such expansions ensure the following guidelines are met:

**Shared Decision Making**
A shared decision-making process should take place between the patient and their provider to determine:
- the best treatment(s) based upon the patient’s needs, values, and preferences;
- the appropriate and preferred site of service for the patient’s specific treatment, needs, and preferences; and
- the ongoing process by which a patient will communicate with their health care team to discuss questions and concerns as it relates to their treatment(s), site of service, etc.

**Safety**
The safety of the patient as well as the provider must be ensured. This includes appropriate planning and procedures:
- to enter, exit, and work within a patient’s home safely;
- to ensure a sterile environment within the home during treatment;
- to handle adverse events and emergencies (such as vesicant extravasation or anaphylaxis);
- to administer vesicants;
- to clean up spills;
- to report accurate data;
- to ensure that adequate numbers of appropriately trained and licensed professionals are present to administer treatment, monitor side effects and adverse events, provide ongoing monitoring, and provide on-call to assistance as needed; and
- to ensure that the patient and caregiver can continue post-treatment safety and care.

**Workforce**
An appropriately trained and licensed medical professional must administer medications and practice within the bounds of their training and license. Investments in the oncology workforce are critical.

**Patient Costs**
Patients should pay no more out-of-pocket than they would when receiving treatment in the setting in which they would normally receive treatment. This includes, but is not limited to, cost sharing, co-pays, and co-insurance for in- and out-of-network providers.

**Provider Costs**
The provider should receive appropriate reimbursement to ensure that a system of home infusion is feasible and sustainable.
Transport
The medication must be transported and delivered safely and appropriately to ensure that treatment efficacy is not altered.

Psychosocial Services
The patient should have access to the psychosocial and support services that they would have access to in a traditional setting such as oncology social workers or navigators. This should be made feasible and sustainable through adequate funding.