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CANCER SUPPORT HELPLINE EXPANDS TO INCLUDE LIVE WEB CHAT

New live chat feature enhances The Cancer Support Community's helpline services

WASHINGTON - (June X, 2013) - The Cancer Support Community, an international cancer nonprofit organization, announced today an expansion of its signature toll-free Cancer Support Helpline services to include an online live chat feature.

The live chat feature allows people seeking support during their cancer experience to reach a licensed mental health professional online in a text-based private chat room setting without making a phone call.

"We hope that this added capability of our Cancer Support Helpline will help us connect more people to professional support through mediums that are most convenient and helpful. The cancer journey can be difficult at times, and our helpline's goal is to assist people as they navigate through this experience," said Kim Thiboldeaux, President and CEO of the Cancer Support Community.

Since its launch in April 2012, the Cancer Support Helpline has served thousands of people affected by cancer. Staffed by licensed and trained call counselors, the helpline assists recently diagnosed patients, long-time survivors, caregivers and health care professionals with over-the-phone support, treatment decision counseling, distress screening and information on national and community resources.

The helpline's new live chat option may be particularly ideal for people who have a question about the Cancer Support Community's web resources, affiliate locations or other quick concerns and are not necessarily seeking counseling. Users may also begin their support session online and continue for more support over the phone.

The Cancer Support Helpline's live chat is available during normal helpline hours, Monday through Friday from 9 a.m. to 8 p.m. Eastern, and can be accessed at www.cancersupportcommunity.org/MainMenu/Cancer-Support/Cancer-Support-Helpline.html.

About the Cancer Support Community

The mission of the Cancer Support Community (CSC) is to ensure that all people impacted by cancer are empowered by knowledge, strengthened by action and sustained by community. In 2009, The Wellness Community and Gilda's Club joined forces to become the Cancer Support Community. The combined organization, with more than 50 years of collective experience, provides the highest quality social and emotional support for people impacted by cancer

through a network of over 50 licensed affiliates, more than 100 satellite locations and a vibrant online community, touching more than one million people each year.

Backed by evidence that the best cancer care includes social and emotional support, the Cancer Support Community offers these services free of charge to men, women and children with any type or stage of cancer and to their loved ones. As the largest, professionally led nonprofit network of cancer support worldwide, the Cancer Support Community delivers a comprehensive menu of personalized and essential services including support groups, educational workshops, exercise, art and nutrition classes and social activities for the entire family. In 2012, CSC delivered more than \$40 million in free services to patients and families. The Cancer Support Community is advancing the innovations that are becoming the standard in complete cancer care. So that no one faces cancer alone.® For more information, visit www.CancerSupportCommunity.org

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